

# Relations with other activities

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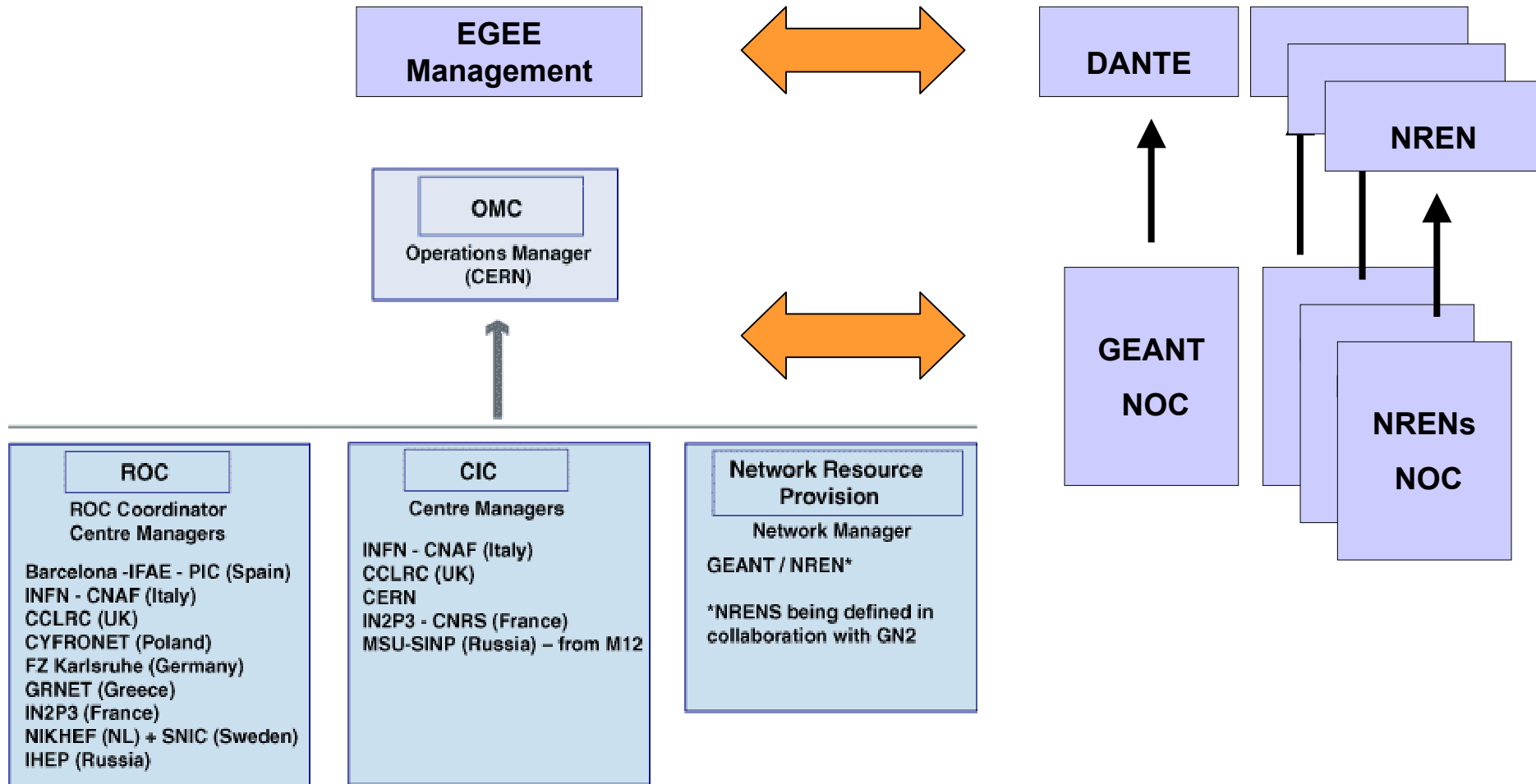


EGEE is proposed as a project funded by the  
European Union under contract IST-2003-508833

## Relations with NAX

- **NA1:** Management
- **NA2:** Dissemination and Outreach
- **NA3:** User Training and Education
- **NA4:** Application Identification and Support
  - Collection of application network requirements
  - Definition of SLS (Service Level Specifications)
  - Signature of SLAs (Service Level Agreement)
  - Follow-up of SLA adherence
- **NA5:** Policy and International Cooperation

# Relations with SA1



Define interactions and operational model between GOCs and NOCs  
( Procedures, Trouble Ticketing, Escalations, SLAs...)