



Grid Operations Centre

LCG Workshop

CERN 24/3/04

Dave Kant

D.Kant@RL.AC.UK

GOC Processes and Activities

- **Coordinating Grid Operations**
- Defining Service Level Parameters
- Monitoring Service Performance Levels
- **First-Level Fault Analysis**
- **Interacting with Local Support Groups**
- Coordinating Security Activities
- **Operations Development**
- **Grid Accounting**

- Within the scope of LCG we are responsible for monitoring how the grid is running – who is up, who is down, and why
- Identifying Problems, Contact the Right People, Suggest Actions
- Providing scalable solutions to allow other people to monitor resources
- Manage site Information – definitive source of information
- Accounting – Aggregate Job Throughput (per Site, per VO)
- Established at CLRC (RAL)
- Status of LCG2 Grid here:
- <http://goc.grid-support.ac.uk/>

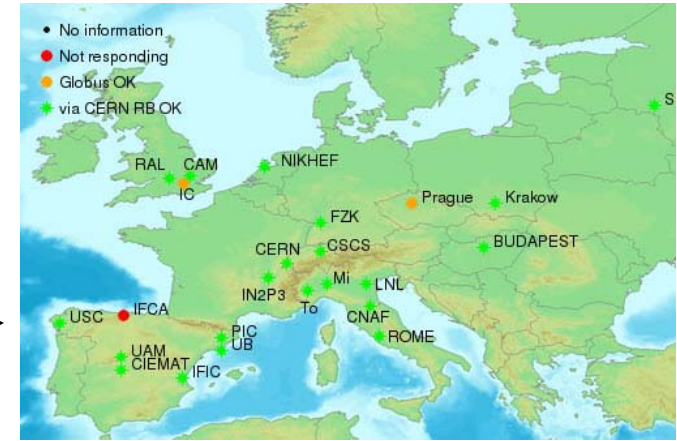
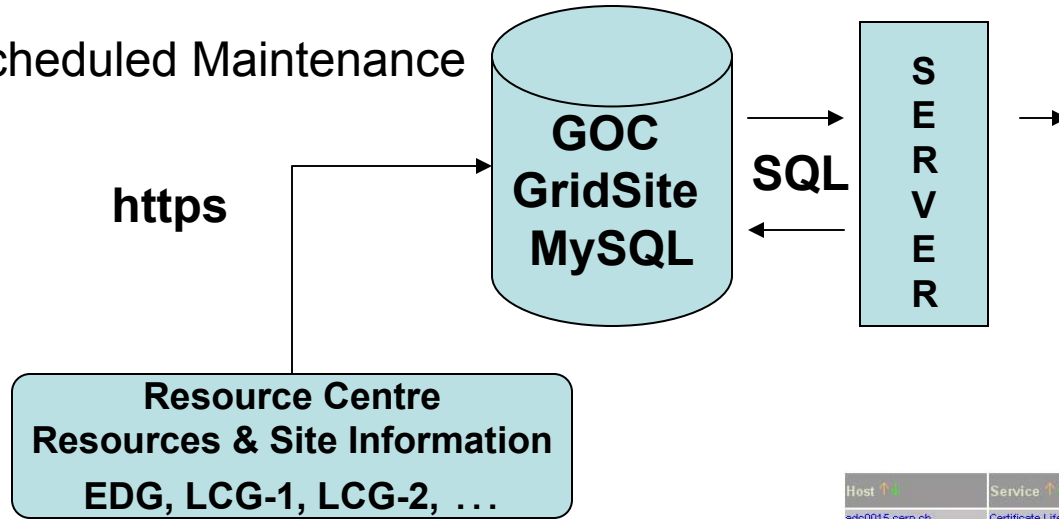
GOC Site Database

- Develop and maintain a database to hold Site Information
- Contact Lists, Nodes, IP, URLs, Scheduled Maintenance
- Each Site has its own Administration Page where Access is Controlled through the use of X509 certificates. (GridSite)
- Monitoring Scripts read information in database and run a set of customised tools to monitor the infrastructure
- To be included in the monitoring a site must register its resources (CE,SE,RB,RC,RLS,MDS,RGMA,BDII,..)

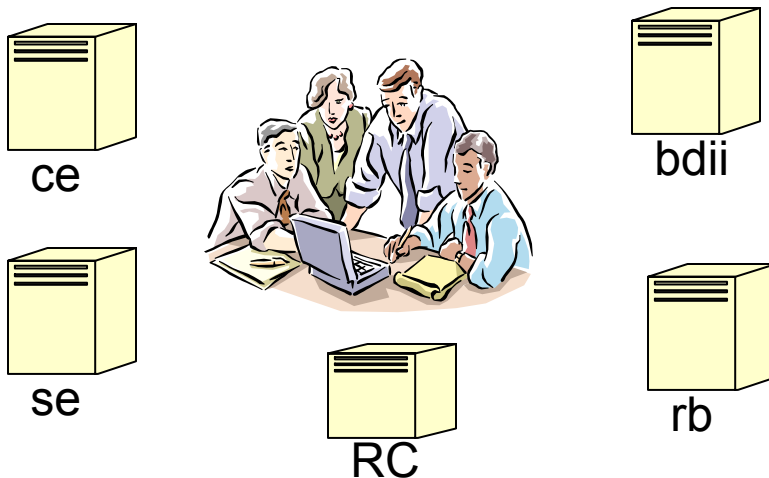
Secure Database Management via HTTPS / X.509

People, Contact Information, Resources

Scheduled Maintenance



Monitoring



Host	Service	Status	Last Check	Duration	Attempt	Status Information
adc0015.cern.ch	Certificate Lifetime	OK	21-01-2004 11:03:21	2d 1h 14m 51s	1/3	Certificate expires: (37)wks,(6)days,(2)hrs,(46)min,(12)sec
	GlueAttr	CRITICAL	21-01-2004 11:28:30	0d 0h 25m 7s	3/3	(Return code of 127 is out of bounds - plugin may be missing)
	GlueAttrHostName	CRITICAL	21-01-2004 11:43:38	0d 0h 9m 57s	3/3	(Return code of 127 is out of bounds - plugin may be missing)
	GateKeeper Authentication Test	OK	21-01-2004 11:48:47	5d 18h 38m 42s	1/3	GRAM Authentication test successful
	GridFTP Service	OK	21-01-2004 11:03:38	5d 18h 18m 34s	1/3	GRIDFTP Test Pass
adc0016.cern.ch	Certificate Lifetime	OK	21-01-2004 11:18:47	5d 18h 58m 25s	1/3	Certificate expires: (37)wks,(6)days,(2)hrs,(30)min,(49)sec
	GlueAttr	CRITICAL	21-01-2004 11:43:55	0d 0h 9m 37s	3/3	(Return code of 127 is out of bounds - plugin may be missing)
	GlueAttrHostName	CRITICAL	21-01-2004 11:49:03	0d 0h 4m 37s	1/3	(Return code of 127 is out of bounds - plugin may be missing)
	GateKeeper Authentication Test	OK	21-01-2004 11:03:55	5d 18h 38m 17s	1/3	GRAM Authentication test successful
	GridFTP Service	OK	21-01-2004 11:19:03	5d 18h 18m 8s	1/3	GRIDFTP Test Pass
atlasmid04.usrales.bnl.gov	Certificate Lifetime	OK	21-01-2004 11:34:29	5d 16h 37m 26s	1/3	Certificate expires: (47)wks,(6)days,(2)hrs,(36)min,(0)sec
	GlueAttr	CRITICAL	21-01-2004 11:49:37	0d 0h 3m 57s	1/3	(Return code of 127 is out of bounds - plugin may be missing)
	GlueAttrHostName	CRITICAL	21-01-2004 11:04:29	0d 0h 49m 7s	1/3	(Return code of 127 is out of bounds - plugin may be missing)
	GateKeeper Authentication Test	OK	21-01-2004 11:19:37	5d 16h 17m 18s	1/3	GRAM Authentication test successful

Dave Kant
D.Kant@RL.AC.UK

People: Who do we notify when there are problems



Contacts:

Name	Description	Email address	Tel	Hours	
Trevor Daniels	Deployment Team Member	t.daniels@rl.ac.uk	+44 (0)1235 778093	0800 - 1700 (Mon-Wed)	Edit Delete
Dave Kant	Deployment Team Member	d.kant@rl.ac.uk	+44 (0)1235 778178	0900 - 18.00 (Mon-Fri)	Edit Delete
Martin Bly	Deployment Team Member	m.j.bly@rl.ac.uk	+44 (0)1235 446981		Edit Delete
Steve Traylen	Deployment Team Member	s.traylen@rl.ac.uk	+44 (0)1235 446777		Edit Delete
Andrew Sansum	Deployment Team Member	r.a.sansum@rl.ac.uk	+44 (0)1235 445863		Edit Delete
John Gordon	Deployment Team Member	j.c.gordon@rl.ac.uk	+44 (0)1235 446574		Edit Delete
Alistair Mills	-	a.b.mills@rl.ac.uk	+44 (0)1235 446084		Edit Delete
Matt Thorpe	GOC DB Web Admin	m.s.thorpe@rl.ac.uk	+44 (0)1235 778178	0830 - 1700 (Mon-Fri)	Edit Delete


[\[Click to add a new contact\]](#)

Dave Kant
D.Kant@RL.AC.UK

Node Information (Type, Hostname, IP Address, Group)



Nodes:

Type	Hostname	IP Address	Group	
LCFG	lcfg	130.246.183.111	LCG-1	Edit Delete
MDS	lcgcs01	130.246.183.187	LCG-1	Edit Delete
RB	lcgrb01	130.246.183.184	LCG-1	Edit Delete
CE	lcgce01	130.246.183.182	LCG-1	Edit Delete
SE	lcgse01	130.246.183.181	LCG-1	Edit Delete
UI	lcgui01	130.246.183.183	LCG-1	Edit Delete
BDII	lcgbdii	130.246.183.185	LCG-1	Edit Delete
PROX	lcgrbp01	130.246.183.186	LCG-1	Edit Delete
 RB	lcgrb02	130.246.183.189	LCG-2	Edit Delete
CE	lcgce02	130.246.183.188	LCG-2	Edit Delete
BDII	lcgbdii02	130.246.183.191	LCG-2	Edit Delete
UI	lcgui02	130.246.183.194	LCG-2	Edit Delete
UI	gppui04	130.246.183.172	EDG	Edit Delete
CE	gppce05	130.246.187.142	EDG	Edit Delete
RB	gppse05	130.246.187.140	EDG	Edit Delete
RLS	gpprls05	130.246.187.153	EDG	Edit Delete
MON	gpprg05	130.246.187.151	EDG	Edit Delete
NM	gppnm06	130.246.187.145	EDG	Edit Delete

[\[Click to add a new node\]](#)

Dave Kant
D.Kant@RL.AC.UK

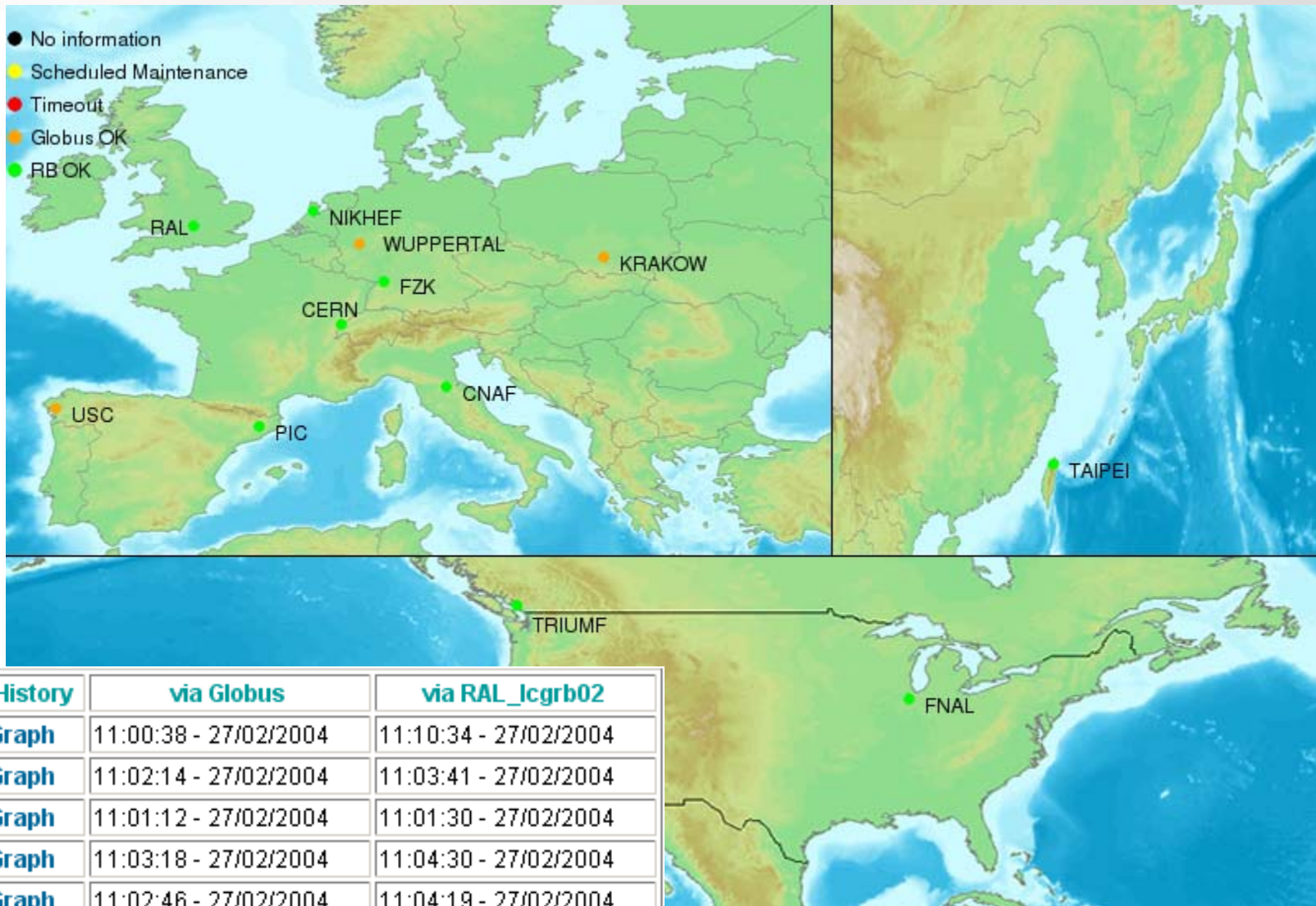
Monitoring Services

- There are many frameworks which can be used to monitor distributed environments
 - MAPCENTRE <http://mapcenter.in2p3.fr/>
 - GPPMON <http://goc.grid-support.ac.uk/>
 - GRIDICE <http://edt002.cnaf.infn.it:50080/gridice/>
 - NAGIOS <http://www.nagios.org/>
 - MONALISA <http://monalisa.cacr.caltech.edu/>
-
- Example: Mapcentre 30 sites ~ 500 lines in config file (static version)
 - Example: Nagios 30 sites, 12 individual config files with dependencies
 - Developed Tools to Configure these services to make the job easier
NAGIOS, MAPCENTER and GPPMON

GOC Features – GPPMon

Status of Grid, based on the success of job submission to resources, displayed as a world map, with sites represented by coloured dots

- SQL Query of Database -> List of Resources (CE , RB)
- Job Submission to each Site in Two Ways:
 - Direct to CE = globus-job-run
 - Indirect to CE via Resource Brokers = edg-job-submit
- Responses Collected and Translated into a Site Status Colour Index
 - Success via RB = Green, Globus Only = Orange, Fail = Red
- Geographical View Presented Against World Map



Site	History	via Globus	via RAL_lcg2
CERN	Graph	11:00:38 - 27/02/2004	11:10:34 - 27/02/2004
CNAF	Graph	11:02:14 - 27/02/2004	11:03:41 - 27/02/2004
FNAL	Graph	11:01:12 - 27/02/2004	11:01:30 - 27/02/2004
FZK	Graph	11:03:18 - 27/02/2004	11:04:30 - 27/02/2004
PIC	Graph	11:02:46 - 27/02/2004	11:04:19 - 27/02/2004
RAL	Graph	11:01:42 - 27/02/2004	11:03:11 - 27/02/2004
Taiwan	Graph	11:03:56 - 27/02/2004	11:05:42 - 27/02/2004

Dave Kant
D.Kant@RL.AC.UK

GOC Features – CERTIFICATE Monitoring

Status of host certificates

- SQL Query of Database -> List of Resources (CE , SE)
- Download Certificate using OPENSSL
- Responses Collected and Translated into a Site Status Colour Index

Lifetime > 1 Month OK - Green

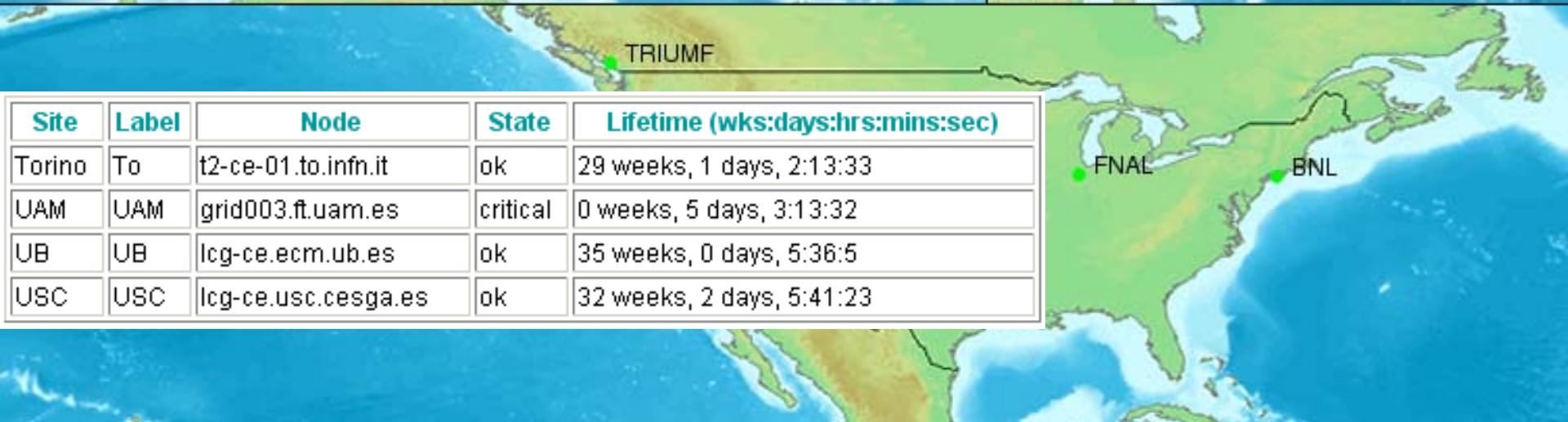
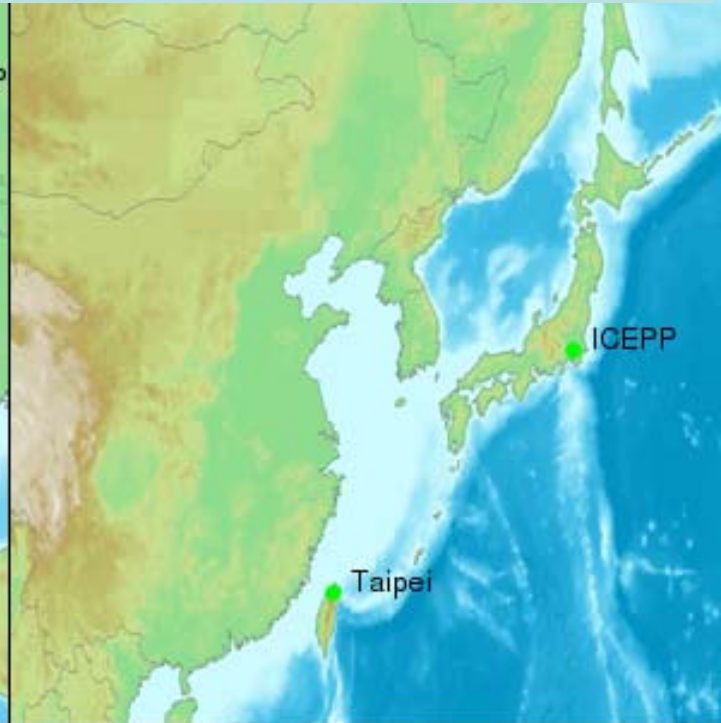
1 Week < Lifetime < 1 Month Warning - Yellow

Lifetime < 1 Week Critical - Red

- Geographical View Presented Against World Map

LCG1 CERT Status: 27 Feb 2004

- No information
- ▲ Expired
- Critical
- Alert
- Warning
- OK



Site	Label	Node	State	Lifetime (wks:days:hrs:mins:sec)
Torino	To	t2-ce-01.to.infn.it	ok	29 weeks, 1 days, 2:13:33
UAM	UAM	grid003.ft.uam.es	critical	0 weeks, 5 days, 3:13:32
UB	UB	lcg-ce.ecm.ub.es	ok	35 weeks, 0 days, 5:36:5
USC	USC	lcg-ce.usc.cesga.es	ok	32 weeks, 2 days, 5:41:23

GOC Features – Nagios Monitoring

Nagios is a powerful monitoring service that supports notifications, and the execution of remote agents to correct problems when faults are discovered.

- Advantages => proactively monitor grid (NRPE daemon)
- Automatic Configuration of Nagios based on Database
- Developed a set of plugins which focus on service behaviour and data consistency
 - Do RBs find resources?
 - Does Site GIIIS's publish correct hostname?
 - Is the site running the latest stable software release?
 - Does the Gatekeeper authentication service work?
 - Are the host certificates valid e.g Issued by Trusted CA
 - Are essential services running e.g GridFTP
- Further plugins are being developed (e.g certification)







Dave Kant

D.Kant@RL.AC.UK

Service Summary for Nodes:

Certificate Lifetime Check , GridFTP , GRAM Authentication

Site Attributes via GUIS (siteName, Tag, ...)

HOST	PLUGIN	STATUS	STATUS INFORMATION			
Host 	Service 	Status 	Last Check 	Duration 	Attempt 	Status Information
adc0015.cern.ch	Certificate Lifetime	OK	03-02-2004 13:27:59	7d 21h 49m 45s	1/3	Certificate expires: {36}wks,{0}dys,{0}hrs,{21}min,{34}sec
	GUIS attr GlueCEInfoHostName	OK	03-02-2004 12:41:39	7d 21h 11m 39s	1/3	GlueCEInfoHostName attribute is adc0015.cern.ch
	GUIS attr siteName	OK	03-02-2004 12:54:40	7d 20h 58m 7s	1/3	siteName is CERN-LCG1 dataGridVersion is LCG1-1_1_3
	GateKeeper Authentication Test	OK	03-02-2004 13:07:49	7d 21h 49m 29s	1/3	GRAM Authentication test successful
	GridFTP Service	OK	03-02-2004 13:28:00	7d 21h 31m 7s	1/3	GRIDFTP Test Pass
atlasgrid04.usatlas.bnl.gov	Certificate Lifetime	OK	03-02-2004 13:28:00	7d 21h 30m 25s	1/3	Certificate expires: {46}wks,{0}dys,{0}hrs,{42}min,{29}sec
	GUIS attr GlueCEInfoHostName	CRITICAL	03-02-2004 12:43:00	7d 21h 48m 20s	1/3	IO::Socket::INET: connect: Connection refused
	GUIS attr siteName	CRITICAL	03-02-2004 12:55:32	7d 20h 57m 13s	1/3	IO::Socket::INET: connect: Connection refused
	GateKeeper Authentication Test	OK	03-02-2004 13:08:30	7d 20h 43m 43s	1/3	GRAM Authentication test successful
	GridFTP Service	OK	03-02-2004 13:28:20	7d 21h 48m 9s	1/3	GRIDFTP Test Pass
	RRDTool	OK	03-02-2004 13:34:17	7d 21h 9m 3s	1/1	GRAM Authentication test successful

Dave Kant

D.Kant@RL.AC.UK



[Site view](#)
[VO view](#)
[Geo view](#)
[Gris view](#)
[Help](#)
[about](#)

Select **Site** and/or **Role**

Site	Computing Resources						Storage Resources				
	Slot#	SlotFree	SlotLoad	RunJob	WaitJob	Power	CPU#	CPUload	Available	Total	%
cern.ch	408	180	<div style="width: 55%; background-color: red;">55%</div>	0	0	-	-	-	67.5 Gb	69.1 Gb	<div style="width: 2%; background-color: black;">2%</div>
cnaf.infn.it	-	-	-	-	-	-	-	-	-	-	-
cr.cnaf.infn.it	2154	1086	<div style="width: 49%; background-color: green;">49%</div>	253	0	762647	387	<div style="width: 51%; background-color: red;">51%</div>	868.0 Gb	999.7 Gb	<div style="width: 13%; background-color: green;">13%</div>
fnal.gov	12	12	<div style="width: 0%; background-color: black;">0%</div>	0	0	-	-	-	-	-	-
fzk.de	-	-	-	-	-	-	-	-	-	-	-
gridka.de	-	-	-	-	-	-	-	-	-	-	-
gridpp.rl.ac.uk	438	273	<div style="width: 37%; background-color: green;">37%</div>	55	0	-	-	-	59.8 Gb	69.0 Gb	<div style="width: 13%; background-color: green;">13%</div>
grid.sinica.edu.tw	294	294	<div style="width: 0%; background-color: black;">0%</div>	0	0	-	-	-	-	-	-
hep.ph.ic.ac.uk	126	126	<div style="width: 0%; background-color: black;">0%</div>	0	0	-	-	-	9.2 Gb	16.8 Gb	<div style="width: 45%; background-color: green;">45%</div>
ifae.es	480	480	<div style="width: 0%; background-color: black;">0%</div>	0	0	433978	160	<div style="width: 0%; background-color: black;">0%</div>	5.6 Tb	22.4 Tb	<div style="width: 25%; background-color: green;">25%</div>
nikhef.nl	500	230	<div style="width: 54%; background-color: red;">54%</div>	137	13	-	-	-	1.4 Tb	1.7 Tb	<div style="width: 20%; background-color: green;">20%</div>
triumf.ca	4490	30	<div style="width: 99%; background-color: red;">99%</div>	0	0	-	-	-	729.1 Gb	731.1 Gb	<div style="width: 0%; background-color: black;">0%</div>
TOTAL	8902	2711	<div style="width: 33%; background-color: green;">33%</div>	445	13	1196625	547	<div style="width: 28%; background-color: green;">28%</div>	8.6 Tb	25.9 Tb	<div style="width: 17%; background-color: green;">17%</div>

GridCE is monitoring



GridCE is a product of



[Site view](#)
 [VO view](#)
 [Geo view](#)
 [Gris view](#)
 [Help](#)
 [about](#)

Select **Site** and/or **Role** [Full View](#)

gridpp.rl.ac.uk

lcgrb02.gridpp.rl.ac.uk RB
 UpTime: 1-2:11
 Reg.OpenFiles.: 3141
 Socket: TCP(29) UDP(17)
 FS NA PA Full

	Process		Inst#	Instances		CPU		Memory		Time	
	Process Name	Status		First	Last	1Max	All	1Max	Avg	1Max	All
broker	condorg-scheduler	S	1	1-3:15	1-3:15	0	0	0	0	0-0:0	0-0:0
	condor-master	S	1	1-3:15	1-3:15	0	0	0	0	0-0:0	0-0:0
	fmon-agent	S	1	1-3:16	1-3:16	0	0	0	0	0-0:0	0-0:0
	ftp-server	S	1	1-2:16	1-2:16	0	0	0	0	0-0:0	0-0:0
	job-controller	S	1	1-3:15	1-3:15	0	0	0	0	0-0:2	0-0:2
	local-logger	S	1	1-2:1	1-2:1	0	0	0	0	0-0:0	0-0:0
	local-logger-interlog	S	6	1-4:1	0-3:11	0	0	0	0	0-0:3	0-0:3
	logging-and-bookkeeping	S	11	1-2:55	0-0:7	0	0	0	0	0-0:0	0-0:0
	log-monitor	S	1	1-3:11	1-3:11	0	0	1	1	0-0:2	0-0:2
	network-server	S	21	1-3:13	1-3:13	0	0	1	1	0-0:3	0-0:4
	proxy-renewal	S	4	1-3:16	1-3:14	0	0	0	0	0-0:0	0-0:0
	workload-manager	S	4	1-3:16	1-3:16	0	0	1	1	0-0:4	0-0:8

lcgce02.gridpp.rl.ac.uk CE
 UpTime: 7-22:3
 Reg.OpenFiles.: 2822
 Socket: TCP(38) UDP(18)
 FS NA PA Full

lcgse01.gridpp.rl.ac.uk SE
 UpTime: 7-22:34
 Reg.OpenFiles.: 1287
 Socket: TCP(16) UDP(19)
 FS NA PA Full

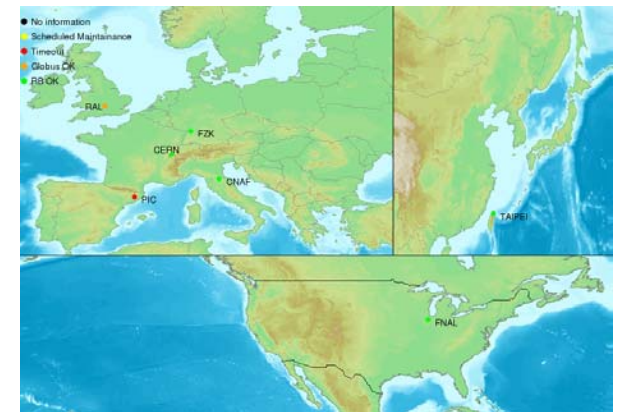
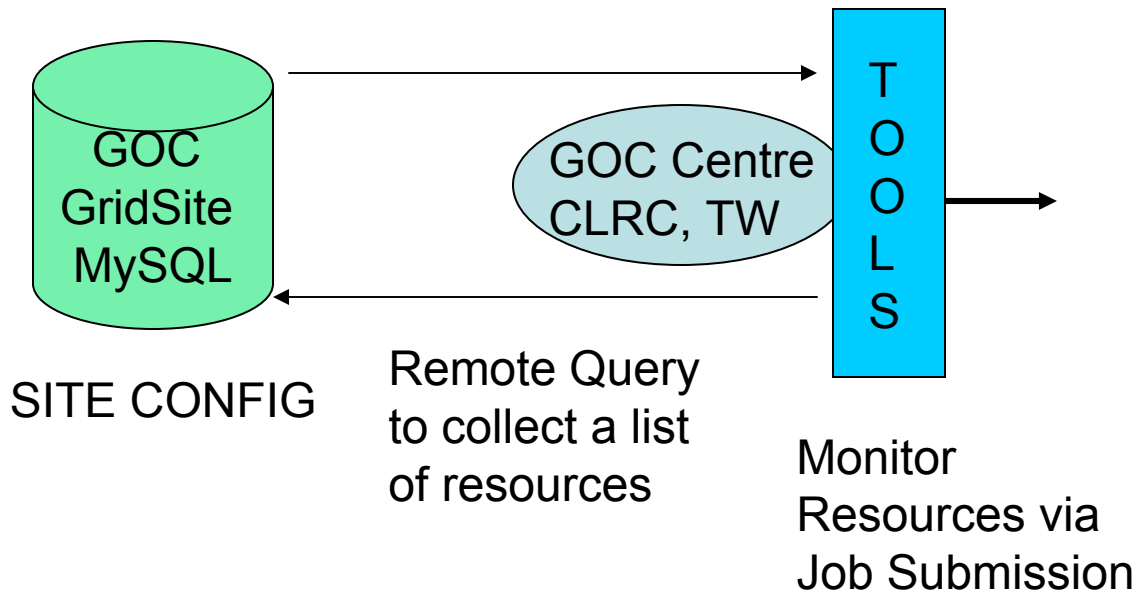
A Second GOC Site

Second Centre to Provide Monitoring (Taipei = GMT + 8 hours)

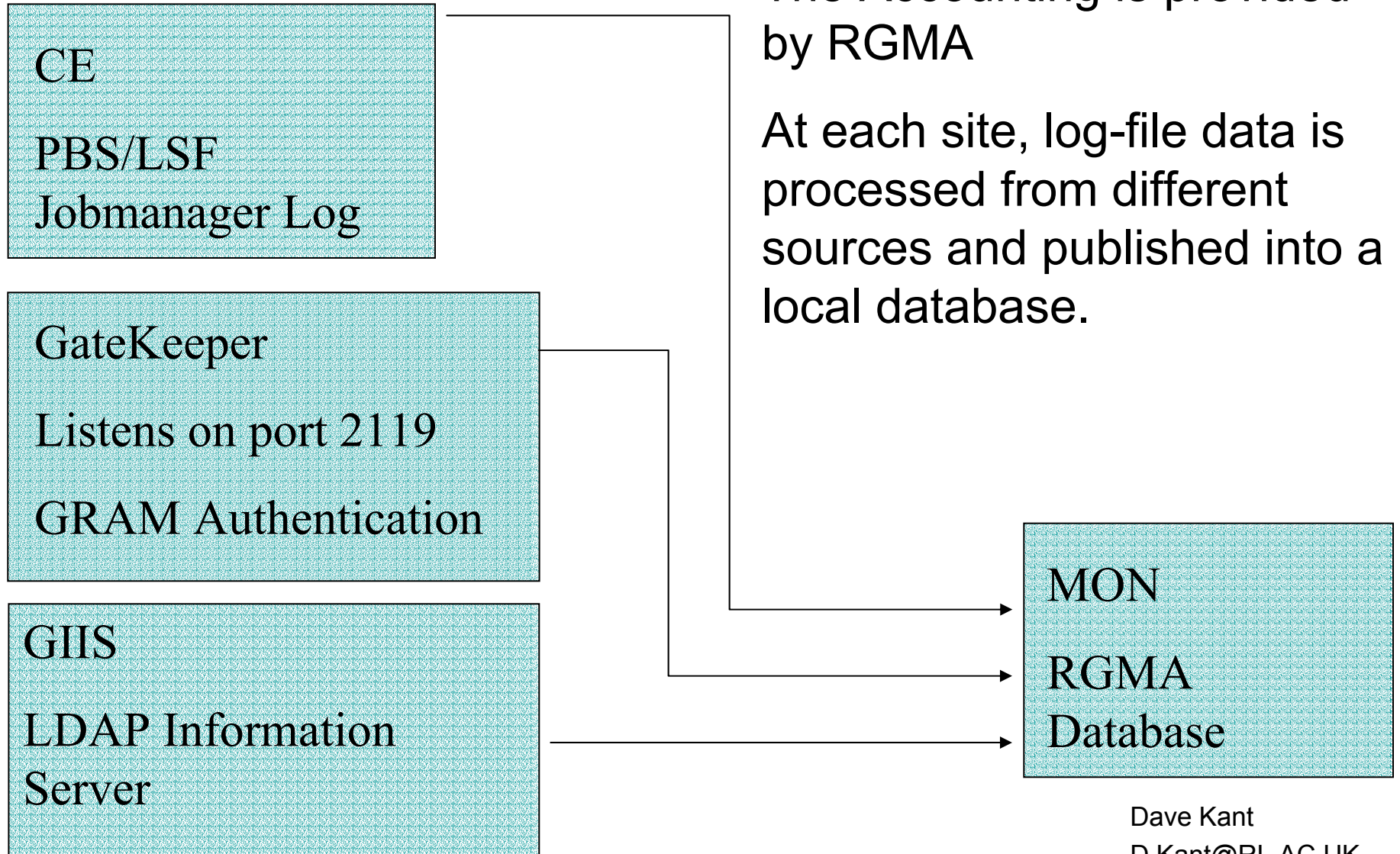
GOC does a remote Database Query to collect a list of resources and monitors those resources

GOC tools packaged for distribution

GOC server is a UI

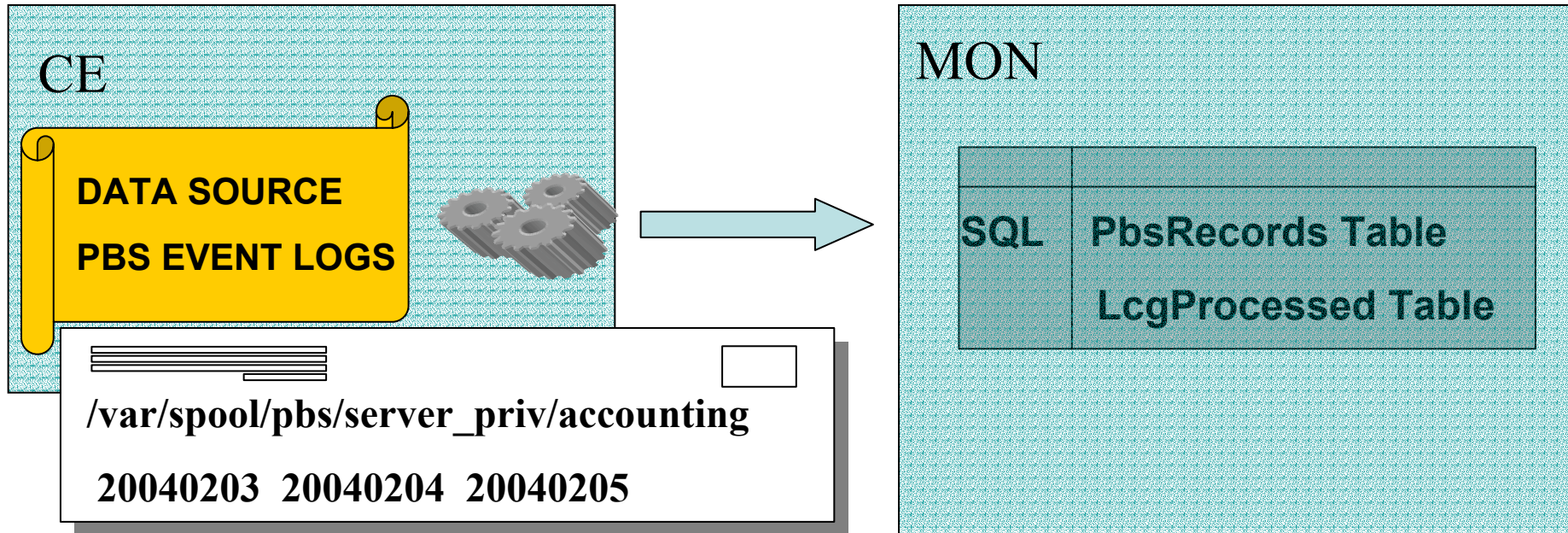


Host	Service	Status	Last Check	Duration	Attempts	Status Information
wlcrlc.cern.ch	Certificate Lifetime	OK	21-01-2004 11:09:29	54 1h 14m 51s	1/5	Certificate expires: 0379463203yrs(22hrs,240jms,117sec)
	Grid_ftp	CRITICAL	21-01-2004 11:29:30	54 0h 25m 7s	3/3	(Return code of 127 is out of bounds - plugin may be missing)
	GridFTPAuthentication	CRITICAL	21-01-2004 11:43:38	54 0h 3m 57s	3/3	(Return code of 127 is out of bounds - plugin may be missing)
	Gridftp_authentication	CRITICAL	21-01-2004 11:43:38	54 0h 3m 57s	3/3	(Return code of 127 is out of bounds - plugin may be missing)
	Authentication	OK	21-01-2004 11:44:47	54 1h 3m 42s	1/5	GRAM Authentication test successful
	GridFTP Service	OK	21-01-2004 11:03:36	54 1h 13m 34s	1/5	GridFTP Test Pass
wlcrlc.cern.ch	Certificate Lifetime	OK	21-01-2004 11:18:47	54 1h 5m 25s	1/5	Certificate expires: 0379463203yrs(22hrs,230jms,149sec)
	Grid_ftp	CRITICAL	21-01-2004 11:43:55	54 0h 3m 27s	3/3	(Return code of 127 is out of bounds - plugin may be missing)
	GridFTPAuthentication	CRITICAL	21-01-2004 11:49:03	54 0h 4m 37s	1/5	(Return code of 127 is out of bounds - plugin may be missing)
	Gridftp_authentication	CRITICAL	21-01-2004 11:49:03	54 0h 4m 37s	1/5	(Return code of 127 is out of bounds - plugin may be missing)
	Authentication	OK	21-01-2004 11:03:55	54 1h 3m 17s	1/5	GRAM Authentication test successful
	GridFTP Service	OK	21-01-2004 11:19:03	54 1h 13m 18s	1/5	GridFTP Test Pass
wlcrlc.cern.ch	Certificate Lifetime	OK	21-01-2004 11:34:29	54 1h 37m 26s	1/5	Certificate expires: 0479463203yrs(22hrs,230jms,107sec)
	Grid_ftp	CRITICAL	21-01-2004 11:49:37	54 0h 3m 57s	1/5	(Return code of 127 is out of bounds - plugin may be missing)
	GridFTPAuthentication	CRITICAL	21-01-2004 11:04:29	54 0h 4m 7s	1/5	(Return code of 127 is out of bounds - plugin may be missing)
	Gridftp_authentication	CRITICAL	21-01-2004 11:04:29	54 0h 4m 7s	1/5	(Return code of 127 is out of bounds - plugin may be missing)
	Authentication	OK	21-01-2004 11:19:37	54 1h 17m 18s	1/5	GRAM Authentication test successful
	GridFTP Service	OK	21-01-2004 11:19:37	54 1h 17m 18s	1/5	GRAM Authentication test successful



The Accounting is provided by RGMA

At each site, log-file data is processed from different sources and published into a local database.



PBS filter to extract data from the event log records.

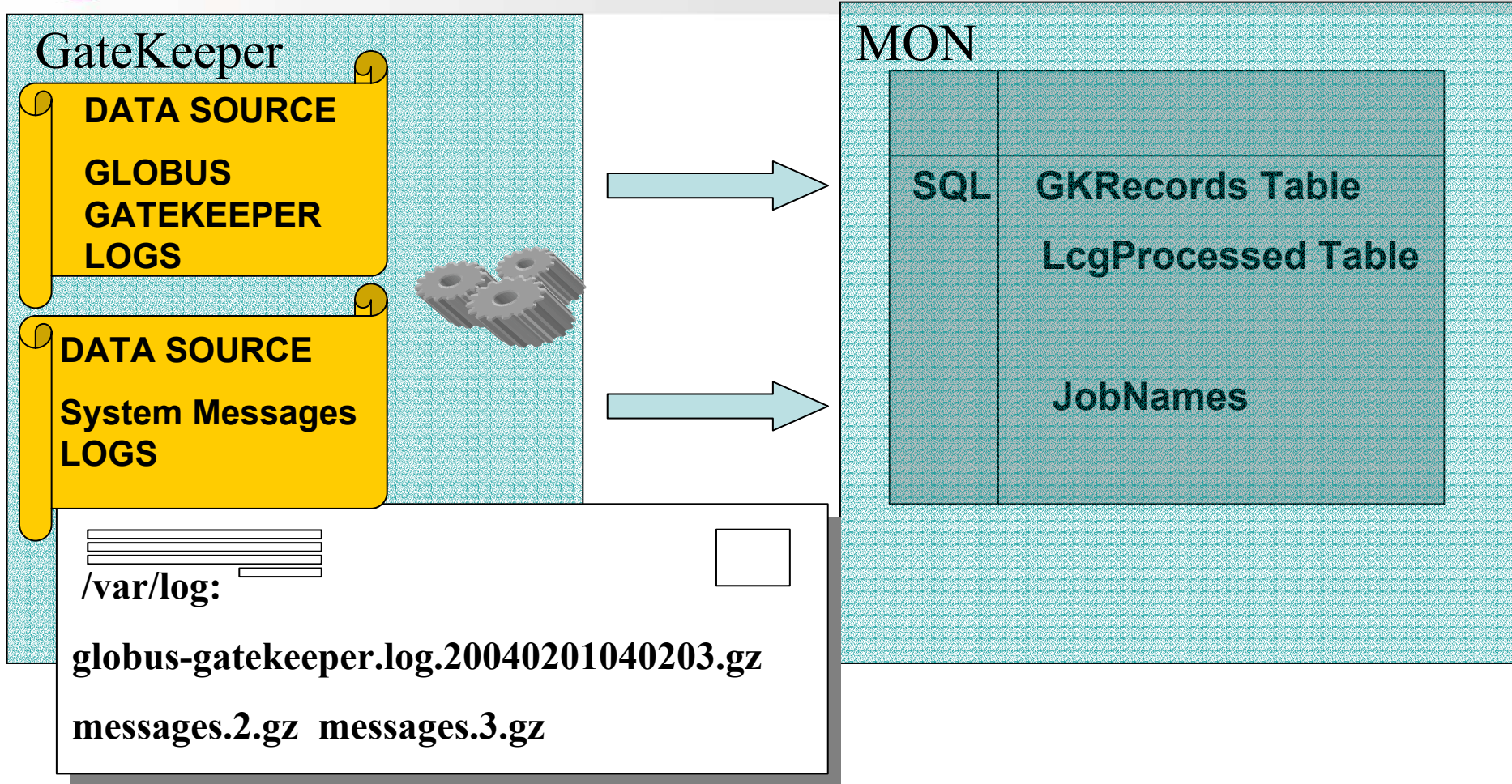
RGMA-API publishes data to a PbsRecords database table on the MON box and records the names of the processed logs for book-keeping

“END” EVENT RECORDS CONTAIN THE FOLLOWING INFORMATION

Field	Type
RecordIdentityP	varchar(255)
SiteName	varchar(50)
JobName	varchar(100)
LocalUserID	varchar(20)
LocalUserGroup	varchar(20)
WallDuration	varchar(30)
CpuDuration	varchar(30)
WallDurationSeconds	int(11)
CpuDurationSeconds	int(11)
StartTime	varchar(30)
StopTime	varchar(30)
SubmitHost	varchar(50)



The actual table schema contains more information that is shown here.



Extract data from globus-gatekeeper and system messages logs

Record a list of files processed to reduce network traffic/load

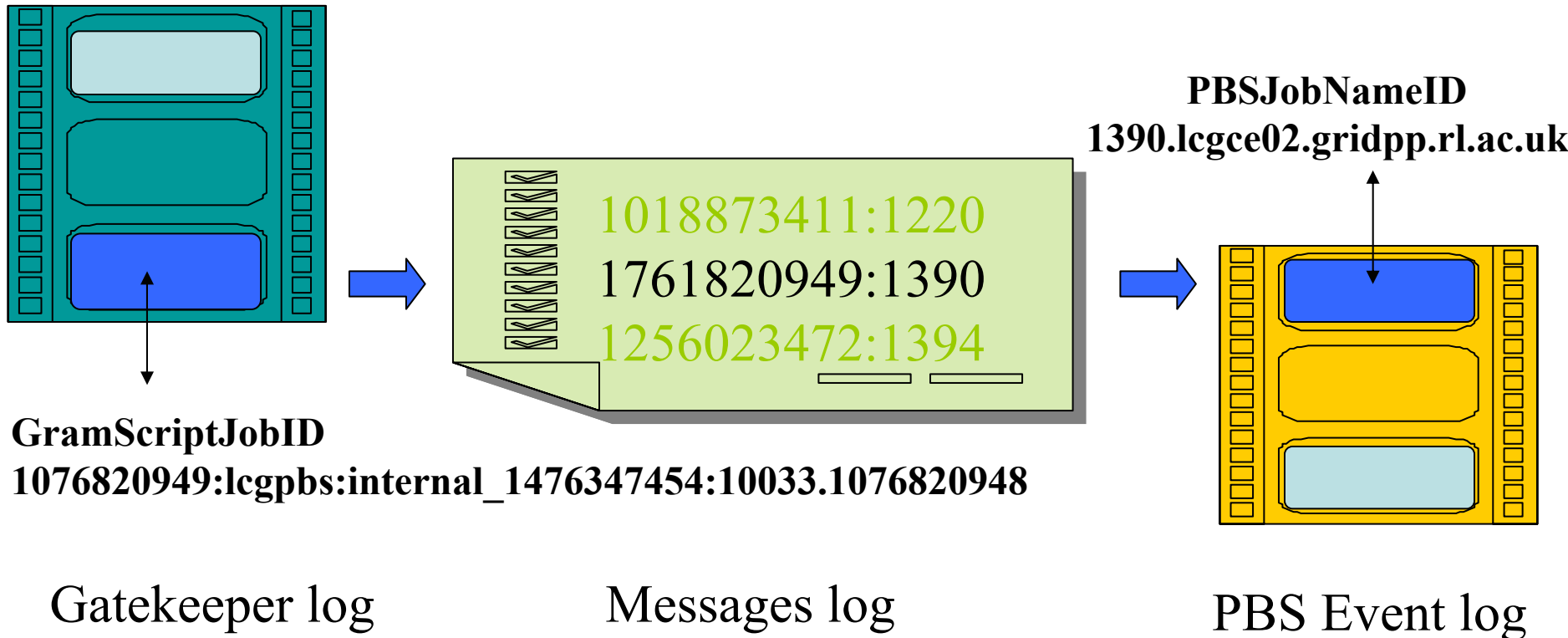
Field	Type
RecordIdentityG	varchar(255)
GramScriptJobID	varchar(100)
LocalJobID	varchar(50)
GlobalUserName	varchar(255)
SubmitHost	varchar(50)
SiteName	varchar(50)
ValidFrom	date
ValidUntil	date

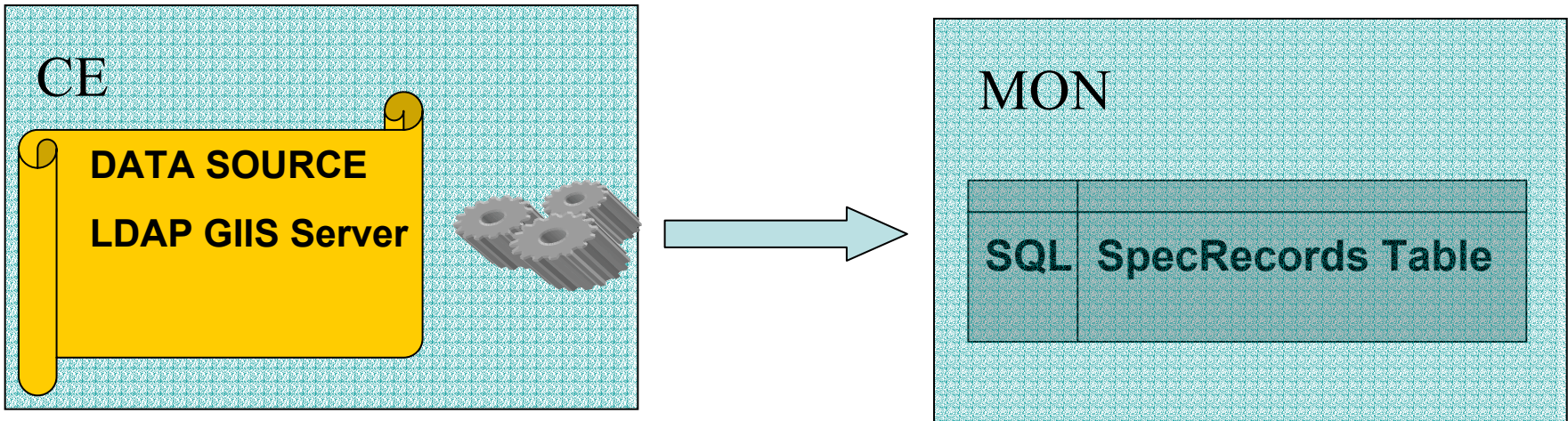


The actual table schema contains more information that is shown here.

In order to match the authenticated user DN's to the corresponding jobs we need to process the system message logs.

Record ID : [GK] \neq Record ID [PBS]





GIIS filter to collect CPU performance benchmarks for the worker nodes from the subclusters attached to the CE.

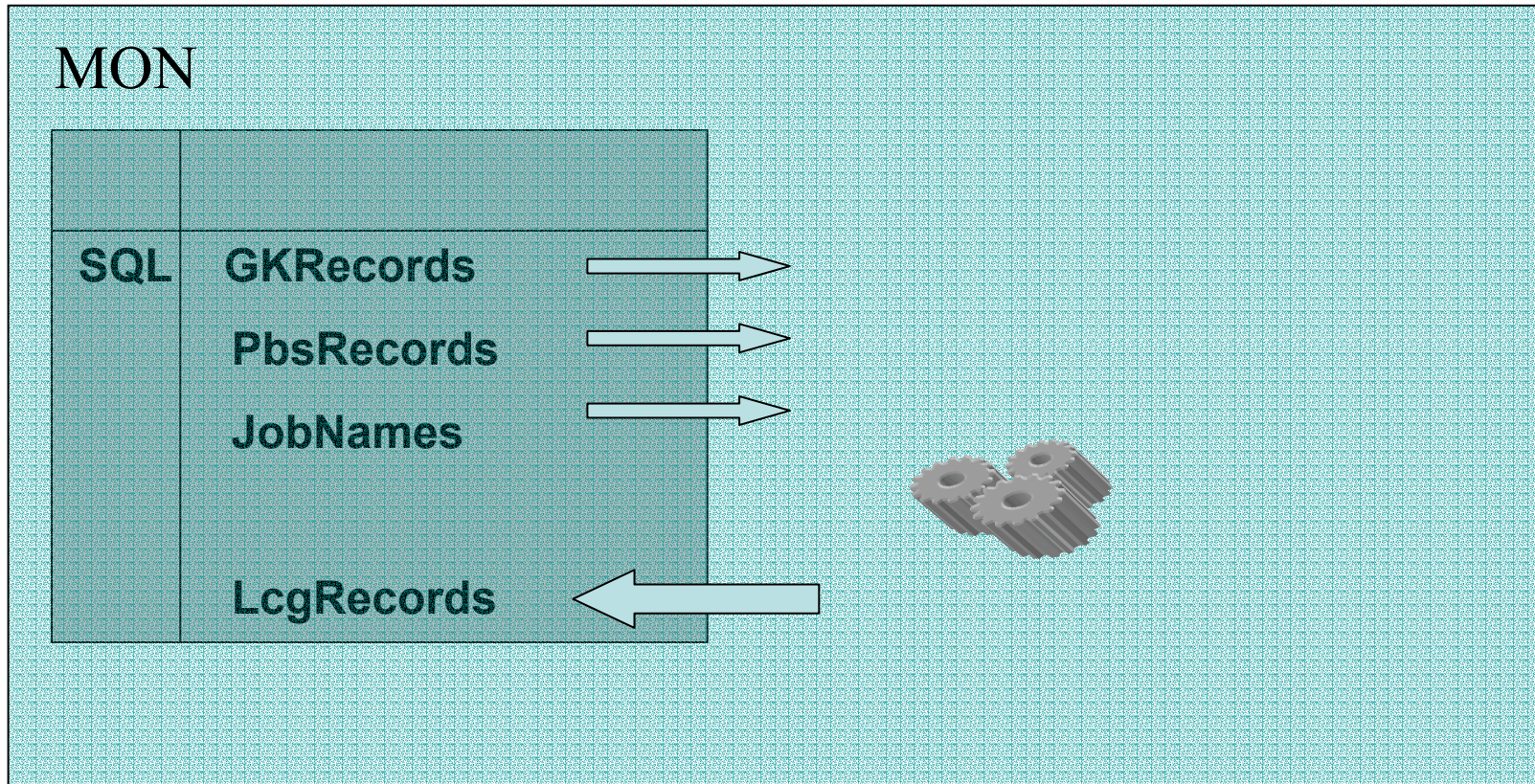
RGMA-API publishes data to SpecRecords database table on the MON box

Field	Type
RecordIdentity	varchar(255)
SiteName	varchar(50)
ClusterID	varchar(50)
SubClusterID	varchar(50)
SpecInt2000	int(11)
SpecFloat2000	int(11)

CPU Performance benchmarks for the worker nodes in the subclusters attached to the CE



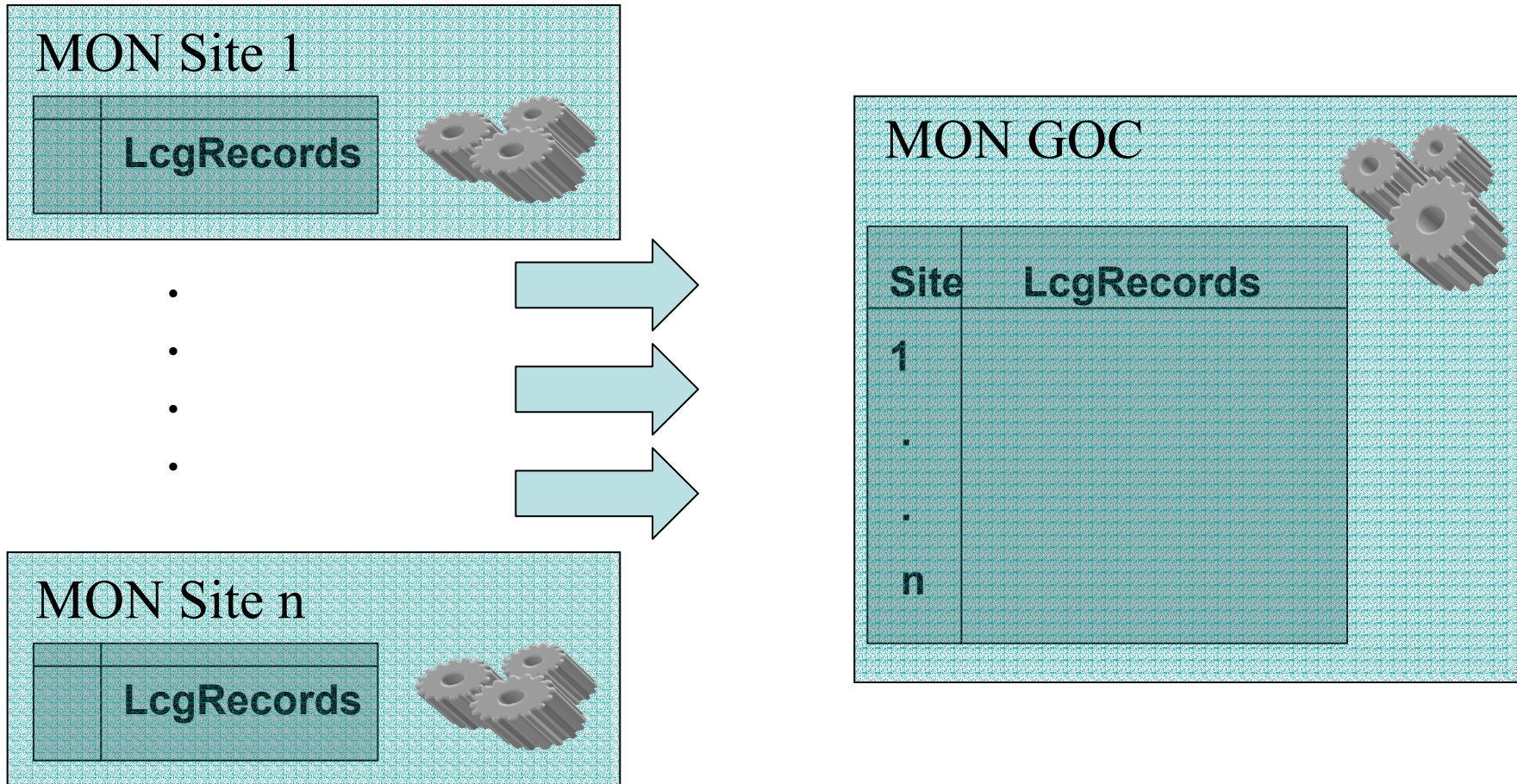
The actual table schema contains more information that is shown here.



3-Way join matches records and writes them to the LcgRecords Table.

LcgRecords records are unique

Site now has a copy of its own accounting data.



Data processed at each site is streamed to the GOC server

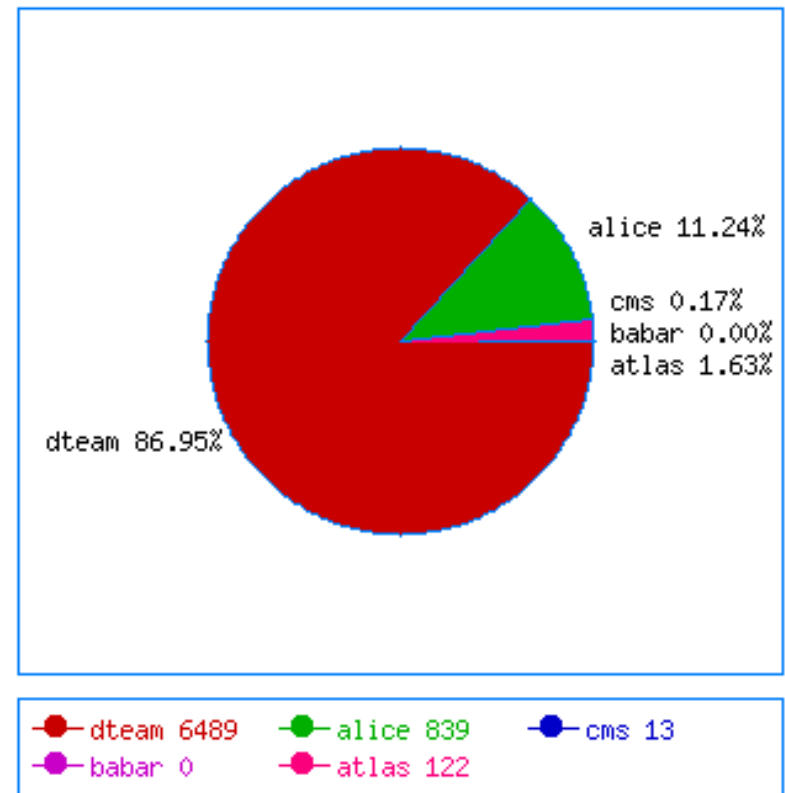
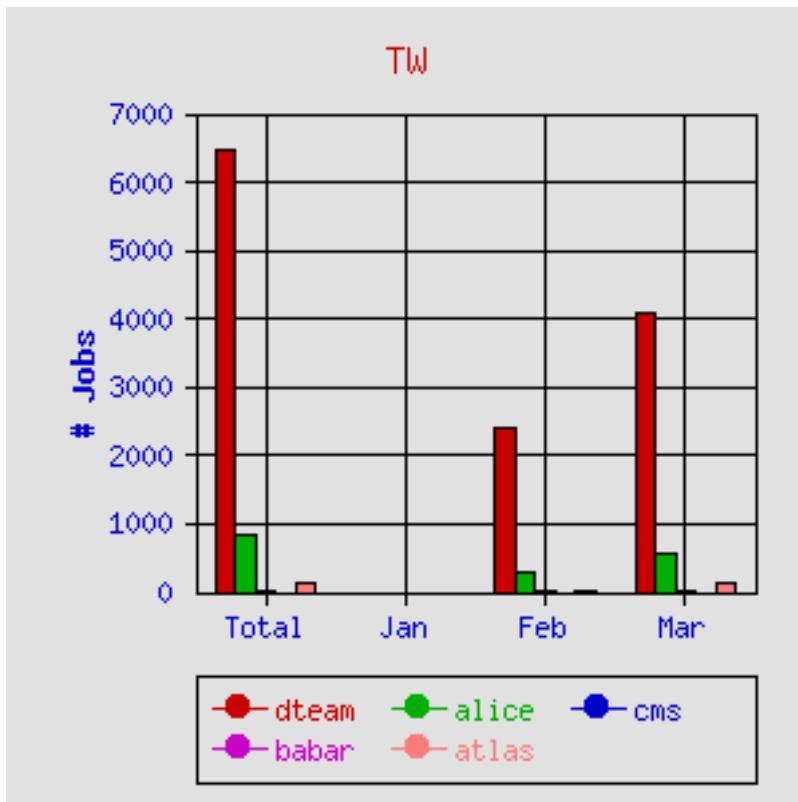
GOC has then aggregated information for all sites

GOC provides an interface to produce accounting plots “on-demand”

Total Number of Jobs per VO per Site

Total Number of Jobs per VO aggregated over all sites

Tailor plots according to the requirements of the user community



Local Testing Cycle	[DONE]
RPMS Packaging	[DONE]
Documentation (Technical / User).....	[DONE]
Trial Deployment	Released last week to two sites
Final Testing Cycle	Two weeks
LCG2 Release	April 2004

1. PBS log processed daily on site CE to extract required data, filter acts as R-GMA DBProducer -> PbsRecords table
2. Gatekeeper log processed daily on site CE to extract required data, filter acts as R-GMA DBProducer -> GkRecords table
3. Site GUIS interrogated daily on site CE to obtain SpecInt and SpecFloat values for CE, acts as DBProducer -> SpecRecords table, one dated record per day
4. These three tables joined daily on MON to produce LcgRecords table. As each record is produced program acts as StreamProducer to send the entries to the LcgRecords table on the GOC site.
5. Site now has table containing its own accounting data; GOC has aggregated table over whole of LCG.
6. Interactive and regular reports produced by site or at GOC site as required.

Accounting Issues

1. There is no R-GMA infrastructure LCG-wide, so most sites are not able to install and run the accounting suite at present. It is expected that R-GMA and the MON boxes will be rolled out in LCG2 soon after the storage problems are resolved. Until this happens the complete batch and gatekeeper logs will have to be copied to the GOC site for processing.
2. The VO associated with a user's DN is not available in the batch or gatekeeper logs. It will be assumed that the group ID used to execute user jobs, which is available, is the same as the VO name. This needs to be acknowledged as an LCG requirement.
3. The global jobID assigned by the Resource Broker is not available in the batch or gatekeeper logs. This global jobID cannot therefore appear in the accounting reports. The RB Events Database contains this, but that is not accessible nor is it designed to be easily processed.
4. At present the logs provide no means of distinguishing sub-clusters of a CE which have nodes of differing processing power. Changes to the information logged by the batch system will be required before such heterogeneous sites can be accounted properly. At present it is believed all sites are homogeneous.

- Getting site information in database
 - When, who
- Monitor Multiple Grids (LCG1/2 -> Production, Development)
 - Should we monitor each VO's RB/BDII?

GOC needs to deliver a production quality service to the community round the clock so a third GOC should be setup somewhere in Canada or the US. Build real 24x7 operations support.

Extend the range of monitoring jobs (SRM, Registering Files verifying the information in the RLS,...) further develop the range of nagios plugins.

Automate notifications via nagios; proactively monitor grid.

Interact with experts to develop/implement more through trouble-shooting tools and to monitor/track problems in the deployment. A good place to start would be regular operations meetings – we want to do more than raise problems.

Working towards a site-status and diagnostic page to allow site administrators to change site information, get latest accounting statistics for that site, run a series of tests in real time against the site [viz certification testing on demand] and automatic report generation that is customised to the site.

Tailor GOC database to allow EGEE ROCs to monitor resources in a region.