```
 1  Each ROC, this is the outline of their plan.
 2
 3  1 The Regional Context
 4
 5  1.1 The management structure
 6  1.2 The partners
 7  1.3 The ROC team
 8  1.4 The resource centres
 9  [1.5 The CIC team - only required for those involved with a CIC]
10
11  2 Basic ROC setup
12
13  2.01   Organisational structure and procedures
14  2.02   Staff recruitment and development
15  2.03   Repository for the RCs
16  2.04   Basic central call centre / helpdesk
17  2.05   Basic monitoring service
18  2.06   CAs in the region
19  2.07   Certification testbed
20  2.08   Pre-production sites
21  2.09   Website/portal
22  2.10   Risk assessment
23  2.11   Training plan
24
25  Basic RC setup
26
27  The following sections should be covered for the region:
28
29  3.1    Middleware deployment
30  3.2    Site certification
31  3.3    User support
32  3.4    Monitoring
33
34  [This following section can be omitted by those not involved in CIC
35
36  4 Basic CIC setup
37
38  4.1    Organisational structure and procedures
39
40  + whatever else along these lines]
41
42  [The following section is not required for the initial execution plan.
43
44  Advanced ROC setup and maintenance activities
45
46  5.1    Management
47  5.2    Enforcement of organisational structure and procedures
48  5.3    Establish/run repository of RCs
49  5.4    Establish/run call centre / helpdesk + trouble-ticketing system
50  5.5    Establish/run monitoring service
51  5.6    Organise CAs in the region
52  5.7    Setup and run pre-production sites
53  5.8    Setup and run certification testbed
54  5.9    Website/portal maintenance]
55
56  - the end -
57
```