

Objet                    CIC-on-duty COD1 meeting

Date:                    01/20/2005 – 12h \_ 01/21/2005 – 12h00  
 Location:              IN2P3, Lyon, France

Participants	Gen-Tao Chiang (GC) Alistair Mills (AM) Steve Traylen (ST) Alessandro Cavalli (AC) Alexander Kryukov (AK) Sergio Fantinel (SF) Min-Hong Tsai (MT) Sophie Lemaître (SL) Piotr Nyczyk (PN) Wolfgang Thoene (WT)
<b>Chairman</b>	<b>David Bouvet (DB)</b> Gilles Mathieu (GM) H��l��ne Cordier (HC) Fr��d��ric Schaer (FS) Paolo Veronesi (PV) Oliver Keeble (OK)
ABS	Judit Novak (JN) Philippa Strange (PS) Osman Aidel ( OA) Helmut Dres (HD)

**Agenda: COD1 meeting of CIC-on-duty task force**  
 Cf : <http://agenda.cern.ch/fullAgenda.php?ida=a045595>

**Thursday 20 January 2005**

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13:30->18:00 User support, follow-up and operation tools (chaired by [David Bouvet](#))  
(room 202 (near reception))

13:30 coffee break

14:00 GGUS training session (2h00') [Wolfgang Thoene](#) (FZK)

- Introduction and Basics (15') ( [more information](#) ) **Wolfgang Thoene**
- New Features in GGUS Version 2 (10') **Helmut Dres**
- Live Demo and Training GGUS (30') **Wolfgang Thoene & Helmut Dres**
- Future plans (10') ( [more information](#) ) **Wolfgang Thoene**
- ROC Interface (15') ( [more information](#) ) **Wolfgang Thoene**
- Discussion (30')

16:00 coffee break

16:30 GOC, GridIce, discussion on diagnosis tools (1h30')

- GridIce (30') ( [transparencies](#) ) [Sergio Fantinel](#) (INFN)

20:00 Diner

**Friday 21 January 2005**

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08:30->13:00 Discussion on CIC-on-duty task and role (chaired by [David Bouvet](#))  
(room 202)

08:30 coffe break

09:00 Discussion on CIC-on-duty internal organization (30') ( [minutes](#) [transparencies](#) )

09:30 Discussion on CIC-on-duty task and role (1h30')

- Monitoring, resolution and assignment of problems
- CIC-on-duty, ROC and RC roles in problem resolution
- ...

- Discussion on CIC web portal (30') [Gilles Mathieu](#)  
<http://cic.in2p3.fr/>

- Testzone tests (gathering tests, RGMA, modularity...) ( [transparencies](#) ) [Piotr Nyczyk](#)

10:30 coffe break

11:00 Discussion on CIC-on-duty task and role (1h00')

- GridIce adding point [Sergio Fantinel](#)

- Status of CR of kickoff meeting : COD0
  - *Action#1: Philippa Strange is joining Steve Traylen for the CIC-on-duty shifts. Ru will join us early April*
  - *Action#2: O K did take care of that one.*
  - *Action#3 & #4: PN gives a status of reunification of all tests run in the federation, from GOC, from GridIce, from Cern and from France. All these are to be structured with the newly released version of RGMA, still under testing within SAI testing team – Markus' team.*
  - *Action #5: The meeting between Savannah and GGUS turned short because of major incompatibility technically as well as availability speaking.*
  - *Action #6: Next meeting will take place during Athens third Egee Conference – COD2 - . COD3 is supposed to take place in between 3<sup>rd</sup> and 4<sup>th</sup> Egee Conference within one of CIC's federation - Action taken by AM.*
  
- GGUS presentation – W.T., H.D
  - *WT presents the concept of GGUS and the interface with ROCs' User Support system. He shows the workflow for a user. A special application for CIC assignment tickets will be deployed by GGUS.*  
*Actual status: the ROC interface is on the way, new version of GGUS will be ready by Feb. 05, CIC requirements are underway by PN, DB, GM and will be discussed by ESC – EGEE Support Committee- whose kick-off meeting is held on 27<sup>th</sup>/28<sup>th</sup> Jan. in Karlsruhe.*
  - *HD shows a live demo of the new version of GGUS (user and support staff interfaces, FAQ) and explains all the new features. WT gives an overview of future plans; planning will be done last week of January.*
  - *Discussion on GGUS: the discussion was on the CIC requirements. This will be discussed in more details by WT, DB, GM, PN at FZK during ESC meeting*
  - *PN & FS show Site Functional Tests Reports, Wiki FAQ, all the tools and the procedures used by CIC-on-duty staff, for GGUS to take into account relevant CIC requirements.*
  
- GridIce presentation – S.F
  - *SF makes a presentation of GridIce on how and what is monitored. Since LCG\_2\_3\_0, GridIce is part of the middleware distribution. A live demo shows the GridIce web interface. The web interface is under reorganization.*
  - *SF asks for CIC's feedback.*
  
- Sites Names Uniformisation - PS
  - *Underway – PN & MT*
  
- CIC website - GM
  - *GM shows the CIC web portal, and presents its new features. PS ask for a new presentation of CIC-on-duty tasks: she says it is confusing for new CIC-on-duty people. AK wants the 'All in one tool' to be redefined.*

➤ TestZone tests, RGMA - PN

- *PN shows the basics of RGMA for the monitoring. New release will be ready maybe for LCG\_2\_4\_0. A GOC UI is still under development and PN shows some screen shots: it gives a better view of sites' status and ensures the modularity of testZone tests. RGMA schema differs from GridIce one: PN and SF will discuss on that, and how to integrate GridIce information.*

Actions	Responsible(s)	Deadline
➤ Follow-up of CIC-on-duty membership	HC	2005_02_26
➤ Technical contact: french user support/ GGUS	DB+HC	ASAP
➤ Official RGMA Release	Cern-SA1	-
➤ CIC-on-duty tools and RGMA	All CIC-on-duty people	COD2
➤ GGUS Planning to be handed to AM &HC	WT (DB+PN)	2005_02_08
➤ Feedback for GridIce	All CIC-on-duty people	
➤ CIC website presentation (procedure)	GM	
➤ Organization of next meeting – COD2	AM	Athens 3 <sup>rd</sup> EGEE Conference

<b>Next meeting:</b>	Date :	During week 2005_04_18 to 2005_04_22
	Location:	3 <sup>rd</sup> EGEE Conference in Athens
	Agenda:	<ol style="list-style-type: none"> <li>1. Round the table -actions taken from last meeting.</li> <li>2. Suggestions and feed back of 3 months of CIC-on duty experience.</li> <li>3. GGUS induction course.</li> <li>4. Russian CIC-on-duty feedback.</li> </ol>