

# 1 Site Operational Procedures Policy

By registering with the Grid as a Site, you shall be deemed to accept these conditions, which shall be without prejudice to any agreement which you may have concluded with any Virtual Organization (VO). The Grid will facilitate communications between Sites, VOs, Software Providers, and Users.

1. You shall provide and maintain, in a central repository provided by the Grid, accurate contact information as specified in the Site Registration Policy, including but not limited to at least one Administrative Contact (Site Manager) and one Site Security Contact. Both shall respond to enquiries in a timely fashion, but in any event within 3 business days;
2. You shall read and comply with the security policies published by the Joint Security Policy Group (JSPG) and approved by the Grid. You shall periodically self-assess your compliance with these policies, inform the Grid Security Officer of violations encountered in the assessment, and correct such violations forthwith. The Grid Security Officer may apply restrictions to the circulation of disclosed information for security purposes;
3. Before publishing resource information in resource information systems designated by the Grid, you shall ensure that it is valid and correct, to the extent this can be reasonably verified. You shall not publish resource information that could be detrimental to the operation of the Grid, or mislead Users into submitting workload, data or information to your Site;
4. By accepting workload, data or information from a User or VO, you agree to comply with the accounting and audit data requirements of the Grid Security Policies;
5. You shall ensure that all the latest security patches and upgrades, and software updates for issues that affect the stability of the Grid are promptly applied to your systems, unless there are strong and justifiable reasons for not doing so;
6. Logged information, including information provided to you by Users or by the Grid, shall be used for administrative, operational, accounting, monitoring and security purposes only. You shall apply due diligence in maintaining the confidentiality of logged information;
7. Provisioning of resources to the Grid is at your own risk. Software is provided by the Grid on an as-is basis only, and subject to its own license conditions, and there is no guarantee that any procedure applied by the Grid is correct or sufficient for any particular purpose;
8. You have the right to control access by Users and VOs at any time for administrative, operational and security purposes. You shall inform the affected Users or VOs and comply with the Grid Incident Handling policy regarding the notification of security incidents;
9. You shall support at least one VO designated by the Grid for the sole purpose of evaluating the availability of your Grid Services. In case of suspension of access by the designated VO, access shall be restored as soon as reasonably possible;
10. You agree that the Grid has the right to block your access to the Grid, and to remove or block your resource information from resource information systems, in case you repeatedly fail to comply with this Policy or any of its subordinate Policies (managerial removal), and at any time in case of urgent operational or security reasons. After managerial removal, the mention of your Site in resource information directories as well as in any other publications may be withdrawn. The Grid reserves the right to disclose any policy violations by you, in case you fail to respond to and correct such violations in a timely fashion.

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This policy shall be signed for agreement by an Authorized Signatory of the Site.

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*You have the right to control access by Users and VO's at any time for administrative, operational and security purposes. In case of suspension of access by a designated VO access shall be restored as soon as reasonably possible. You shall inform the affected Users or VO(s) and comply with the Grid Incident Handling policy regarding the notification of security incidents;*

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*Where deemed necessary to protect the functioning of the*