



Enabling Grids for E-sciencE

SA1 in EGEE-II

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EGEE – EGEE-II Transition Meeting CERN

13th April 2006

www.eu-egee.org

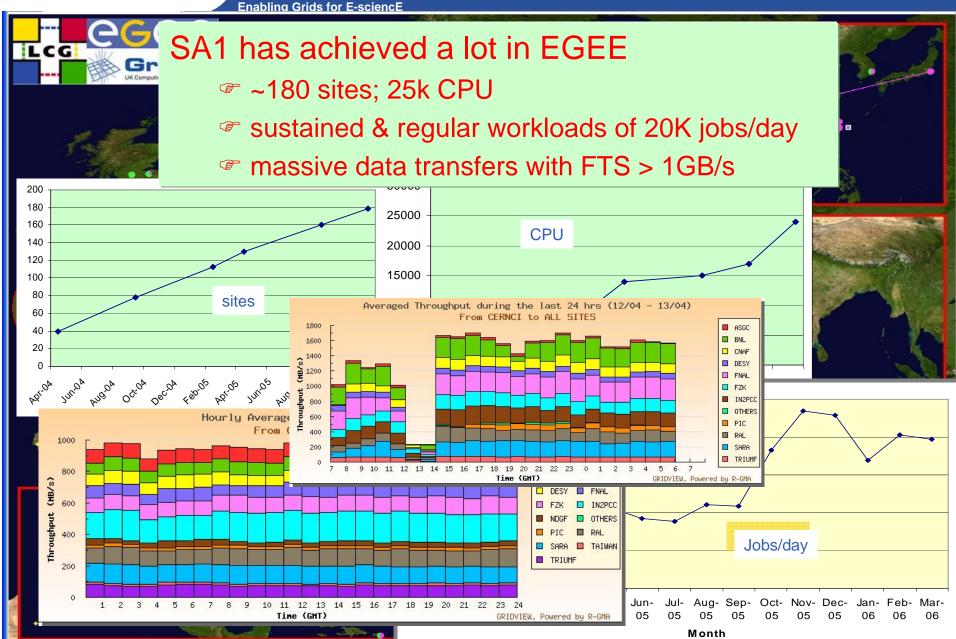




- SA1 goals
- SA1 from EGEE → EGEE-II
 - Changes
- Management structure
- SA1 Tasks & Partners
 - WBS (!)
 - Reviews and reporting
- Milestones
- Deliverables
- Interactions with other activities
- Risk analysis



Where are we now?





SA1 goals for EGEE-II

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Key goal:

- We have a large running production infrastructure; But EGEE-II MUST take what we have now and make it:
 - Reliable
 - It fails too often middleware fails, error reporting is missing, ...
 - There is an application responsibility here too needs effort
 - Robust
 - Services need to be more like real services and not prototypes
 - Usable
 - It is too hard to use for many users; its still too hard to introduce new VOs
 - Acceptable
 - It must be easy to deploy in a wide variety of environments and coexist with other grid infrastructures
 - Sustainable
 - The infrastructure must become sustainable for the long term



Stated objectives

a) Grid management

Coordination of ROCs;
 resource providers → SLAs

b) Operate core infrastructure services

 Basic essential grid services that form the infrastructure

c) Grid monitoring and control

Operator on duty; etc.

d) Middleware deployment and introducing new resources

 Support for deploying SA3 distributions and new sites joining

e) Resource and user support

All aspects of user and operational support; GGUS etc.

f) International collaboration

 Interoperability and interoperation; specifically OSG, DEISA, ARC (in DoW) and NAREGI; also GIN

g) Capture and provide requirements

 Feedback to middleware suppliers and TCG

h) Long term sustainability

 Put in place structures (PoPs→ROCs?) for long term

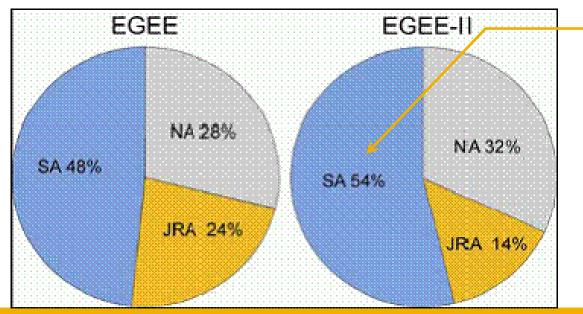


From EGEE to EGEE-II

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Simplify operations structure

- ROCs take responsibilities of CICs
- Mandatory set of responsibilities for all ROCs
- Optional set for those that can do it
- Spread knowledge and expertise
- Introduce SA3 (was part of SA1)
 - Integration, certification, distribution preparation
 - Emphasises focus on stability, reliability, performance rather than new features
 - Mechanism for integrating non-EGEE software according to need



SA: 54% of total

• SA1 (operations) : 86%

• SA2 (network) : 3%

• SA3 (certification): 11%



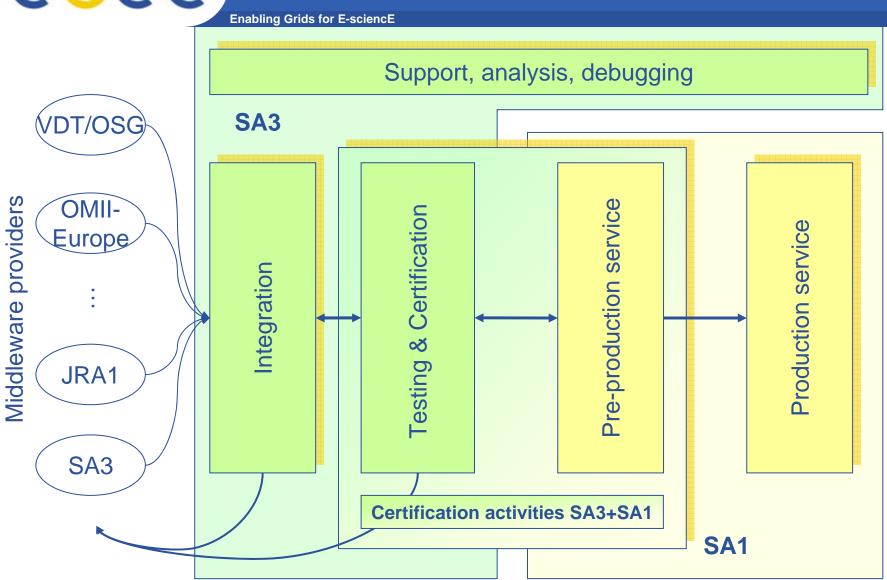
Changes from EGEE: 2

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- All operational security tasks now in SA1:
 - EUGridPMA; JSPG; Incident response and operational security monitoring;
 - New vulnerability group: should do full vulnerability and risk analysis
- Network monitoring from JRA4 now in SA1
- Emphasis on collaboration and interoperability/interoperation with other grids (international, regional, national, local, campus) & other middleware stacks
 - With related infrastructure and application projects:
 - SEE-Grid(2), BalticGrid, EUMedGrid, EUChinaGrid, EELA, Health-e-Child
 - With other middleware infrastructure projects:
 - ETICS, OMII-Europe
 - With other grid & network project projects:
 - DEISA, Geant2, ARC
 - With other grid infrastructures:
 - OSG, ARC, NAREGI
- Implies an emphasis on portability and co-existence;
 - OS portability (other OS, 64-bit), virtual machines
 - Simplified deployment for coexistence



SA1 vs SA3?





Management structure

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Communication:

- Weekly Operations meetings
- ROC managers meetings
- Operations workshops

SA1 – OCC Operations Coordination Centre (CERN)

Operations Manager

SA1 People:

- Activity Leader: Ian Bird
- **Deputy:** Maite Barroso-Lopez
- ROC Coordinator: Nick Thackray
- **Deputy ROC Coord:** Cristina Vistoli
- OAG SA1 co-chair: Rolf Rumler
- ROC Managers

SA1 – ROC Regional Operations Centre

> ROC Coordinator, ROC Managers

SA1 – GGUS Global Grid User Support (FZK)

Support Manager

SA2 – ENOC EGEE Network Operations Centre

ENOC Manager

SA3
Middleware
Integration,
Testing,
Certification

SA3 Manager



Tasks & WBS

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<u>Task</u>	Oblig	<u>Task</u>	<u>Oblig</u>
TSA1.1: Operate a production and pre-production service		TSA1.5: VO, application, and user support	
		TSA1.5.1: GGUS	
TSA1.1.1: ROC management	Y	TSA1.5.2: Call centre, helpdesk for ROC	Υ
TSA1.1.2: Pre-production service site	Y	TSA1.5.3: VO support, integration support	Y
		TSA1.5.4: User training in region TSA1.5.5: Site admin training in region	Ϋ́
TSA1.2: Middleware deployment and support		TSA1.5.6: Regional contribution to GGUS - support teams	
TSA1.2.1: Coordination and support for middleware deployment	Υ		
TSA1.2.2: Regional certification of middleware releases		TSA1.6: Grid Management	
		TSA1.6.1: OCC - CERN	
TSA1.3: Grid Operations and support		TSA1.6.2: Accounting coordination in region	Υ
TSA1.3.1: 1st line support for operational problems in region TSA1.3.2: Oversight and management of operational problems TSA1.3.3: Run essential regional grid services TSA1.3.4: Weekly operator on duty support	Y Y Y	TSA1.7: Interoperation TSA1.7.1: National and regional grid project coordination TSA1.7.2: International grid projects	Y
TSA1.3.5: Grid services for infrastructure or VOs		TSA1.8: Application<->resource provider coordination	
16.71.6.6. Cita services for initiastructure of Ves		TSA1.8.1: ROC management of resources/SLAs	Υ
TSA1.4: Grid security and incident response		TSA1.8.2: OAG management	
TSA1.4.1: Grid incident response coord in region	Υ		
TSA1.4.2: Security vulnerability and risk analysis		TSA1.9: Application/resource provider/mw provider coord	
		TSA1.9.1: ROC representation in coordination	Y
TSA1.4.3: CA management		TSA1.10: Network Monitoring	
TSA1.4.4: Coordinate JSPG		TSA1.10.1: Deploy network monitoring tools	
TSA1.4.5: Coordinate EUGridPMA		13A1.10.1. Deploy hetwork monitoring tools	



- For SA1 execution plan we need to complete the WBS:
 - For each task
 - For each partner contributing to the task : # PM
 - For each person (named): #PM
- This is about 50% complete so far
 - please send missing contributions



Reviews & reporting

- As in EGEE:
 - Quarterly and periodic reporting
- For monitoring the performance of partners in the tasks (asked for in general by the project across all activities)
 - SA1 has ~60 partners, and 228 FTE:
 - 1-1 checking is not possible
 - But we need to make sure all partners are performing adequately
 - Propose a series of internal reviews:
 - Each federation should present status of tasks, work done, issues arising;
 OCC should flag particular problems to be addressed in advance
 - 3 regions every 3-6 months:
 - 1. (PM4?) NE, SEE, CE in first round
 - 2. (PM 8?) SWE, De//CH, Ru and follow-up issues from 1st round
 - 3. (PM 12?) UKI, Fr, It and any follow up from earlier
 - 4. (PM 16?) Follow up



Milestones

Milestone	Description	Will report against in QRs etc; but all for monitroing the infrastructure, site etc. To focus on gaps and tools that are	es, ser\	vices,		
MSA1.1	Operations metrics defined	avoid duplication of effort				
MSA1.2	Inventory of operations tools, procedures & gap analysis		2	CERN		
MSA1.3	Site operations policy agreement in place and signed by existing sites		5	Nikhef		
MSA1.4	CERT teams in place – all ROCs, roles	Have been missing this – will form part of		a site		
MSA1.5	GGUS operational	SLA with the project				
MSA1.6	User requirements for NPM diagnostic tool captured		7	UEDIN		
MSA1.7	Security and availability policy		8	CCLRC		
MSA1.8	Assessment of GGUS support		11	INFN		
MSA1.9	Operational Accounting portal		15	CCLRC		
MSA1.10	Report on work carried out by the NPM activity		23	UEDIN		



Deliverables

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An update/rewrite of existing cookbook: EU interested in pushing
EGEE experience to GGF and wider grid community.

+ expand in collaboration with DEISA and GEANT-2 to describe full range of services on the ERA infrastructure

Deliverable	Descrip y ion	range of services on the ERA infrastructure				
DSA1.1	GGUS mplementation plan		1	FZK		
DSA1.2	Operations Advisory Group (OAG) Procedures & Policy report		1	IN2P3		
DSA1.3	Grid Services Security Vulnerability and Risk Analysis		10	CCLRC		
DSA1.4	As essment of production service status		11	SARA		
DSA1.5	Grid operations cooks	16	PIC			
DSA1.6	Report on ROC progre	18	CERN			
DSA1.7	Assessment of produc	22	SARA			

Requested by EU. Status report on progress with moving extra tasks to ROCs for long term sustainability. In the long term view National or Regional grid infrastructures have a point-of-presence: ROC. Includes open issues.



Interactions

SA1 must work with:

- SA2: ENOC & etc.
- SA3: teams work together
- NA4: via OAG, VO managers group, UIG
- NA5: SA1 has strong relations with many other grid projects
- TCG: SA1, SA3, NA4
- NA2? → UIG?
- NA3? → UIG?
- Should also work with Industry Forum and/or openlab (with SA3)



Risk analysis

- Reliability, performance, security not on a par with traditional computing services:
 - Middleware providers must address basic issues of reliability, performance, etc.
 - Balance between response to user expectations of fixes, new functionality and trying to achieve stability: SA3 and PPS must put strict controls on what gets into production
 - Frustration of user communities with perceived slowness of getting new things into production; can the PPS be a platform for early adopters?
 - Unrealistic expectations of what the grid will deliver must be avoided so that failure is not perceived even though project goals are met.