

WLCG-OSG-EGEE joint operations workshop

Monday, 19 June 2006

User support WG - IT Auditorium (14:00 - 18:00)

time	[id] title	presenter
14:00	[7] A brief overview of the OSG model	DOUG OLSON
14:10	[8] A brief overview of the EGEE model	TORSTEN ANTONI
14:20	[9] Interoperability of ticketing systems between peer grids (discussion)	
15:10	[12] User-friendliness (discussion)	
15:50	coffee break	
16:10	[10] Feedback from the VOs users (discussion)	
	- [1] LHCb	ROBERTO SANTINELLI
	- [2] ALICE	
	- [3] ATLAS (by phone)	GUIDO NEGRI
	- [4] CMS	IAN FISK
17:00	[11] Supporters responsiveness (discussion)	