



Enabling Grids for E-science

EGEE-II NE ROC ARM-7

*Per Öster, Jules Wolfrat
KTH PDC, Stockholm
SARA, Amsterdam*

www.eu-egee.org



- **CSC (0.5 FTE)**

- Dan Still
- Timo Kervinen

- **FOM/NIKHEF (4 FTE)**

- David Groep
- Jeff Templon
- Ronald Starink
- Wim Heubers
- NN

- **RU-RUG (0.5 FTE)**

- Arnold Meijster
- Hans Gankema

- **SARA (4 FTE)**

- Jules Wolfrat
- Fokke Dijkstra
- Ron Trompert
- Alexander Verkooijen

- Ramon Bastiaans

- Martin Pels (leave 1 June)

- Mark van de Sanden

- Jurriaan Saathof

- **UKBH (1 FTE)**

- Michael Grønager
- Anders Wäänänen
- NN

- **VR/SNIC (5.5 FTE)**

- Per Öster
- Anders Selander
- Lars Malinowsky
- Åke Sandgren
- Mattias Wadenstien
- Johan Gunnarsson
- Leif Nixon

- **Regional Support Portal**
<https://support.egee-ne.org>
(support@egee-ne.org) based on RT
- **Regional web for information and support** <http://www.egee-ne.org>
- **Support procedures described at ROC internal web** <http://www.egee-ne.org/internal/opdocs/supportProcedure>
- **Support staff on alternating schedule**
- **Tickets has to be closed manually in GGUS**
- **Tickets to BalticGrid sites funnelled through NE RT and handled by BG personnel (temporary solution)**

QuickTime™ and a
TIFF (LZW) decompressor
are needed to see this picture.

QuickTime™ and a
TIFF (LZW) decompressor
are needed to see this picture.